



NUR SYUHADA ATIKA BINTI SATARIA

GET IN CONTACT

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PROFESSIONAL SUMMARY

Detail-oriented and results-driven Software Quality Assurance Engineer with 2 years of experience in testing web-based and mobile applications. Proficient in designing and executing comprehensive test cases and scenarios to validate software functionality, performance, and reliability. Adept at identifying defects, collaborating with cross-functional teams, and ensuring adherence to quality standards throughout the development lifecycle. Known for strong analytical skills, a keen eye for detail, and a commitment to delivering high-quality software solutions that exceed user expectations.

TECHNICAL SKILLS

- Testing Tools: Selenium, Postman
- Languages: Java, SQL, JavaScript, HTML
- Automation: Selenium WebDriver, Maven
- Bug Tracking: Freedcamp
- Databases: Oracle DBeaver, MySQL, Firebase Real-Time
- Other Tools: Git, Github, Android Studio, Visual Studio Code, Adobe Photoshop, RunCloud, DigitalOcean, Wordpress

WORK EXPERIENCE

SOFTWARE QUALITY ASSURANCE ENGINEER

Executive, Click Services SDN BHD | JULY 2023 – PRESENT

- Designed and maintained technical flow diagrams to clearly illustrate system architecture and streamline communication among stakeholders.
- Drafted and executed comprehensive test cases and user stories, ensuring thorough validation of software functionality, usability, and performance.
- Extended project documentation beyond current development standards to create clear and accessible technical resources for both internal teams and external stakeholders.
- Conducted manual testing across multiple platforms and test scenarios, identifying bugs and ensuring quality compliance.
- Developed User Acceptance Testing (UAT) documents, setup guides, and video walkthroughs to support stakeholder training and successful handover.
- Delivered first-level technical support, resolving user inquiries and system issues in a timely and efficient manner.
- Implemented and configured Hotjar to track user behavior and gather feedback, contributing to continuous UI/UX improvements.

- Managed internal IT requests including hardware/software troubleshooting, ensuring seamless support across departments.
- Collaborated closely with Project Managers, Business Analysts, UI/UX Designers, and Developers to align quality standards and project goals.
- Supported over 20+ software projects, ensuring consistent delivery of high-quality releases that meet business requirements.
- Performed various ad-hoc tasks to support evolving project and organizational needs.
- Perform the automation testing using Selenium Webdriver for the front end functionality and API testing using Postman.
- Perform database query using DBeaver database tools.

INFORMATION SYSTEM ENGINEER INTERNSHIP

Intern, Aplikasi Kreatif Technologies | OCT 2021 – MAR 2022

- Implemented Facebook login integration and data deletion callback using Laravel Socialite, enhancing user authentication capabilities.
- Refactored static HTML pages to Blade templating engine, improving maintainability and consistency across the application.
- Configured Laravel Livewire and Jetstream, enabling dynamic front-end functionality with real-time UI updates.
- Managed and deployed applications using DigitalOcean and RunCloud, ensuring stable and secure hosting environments.
- Developed a fully functional blog and e-commerce website with integrated payment gateway using WordPress, enhancing digital presence and transaction capabilities for the client.

PROGRAMMER INTERNSHIP

Intern, Mechanical Engineering Department of Universiti Teknologi Malaysia | 2018

- Developed a web-based lab booking system for UTM to streamline laboratory reservation processes and improve operational efficiency.
- Assisted technicians in providing technical support, including troubleshooting hardware and software issues.
- Created system documentation, including user guides and technical references, to support ongoing maintenance and user onboarding.
- Participated in internal audit processes, supporting data collection, verification, and reporting for departmental compliance.

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY (HONS.) INFORMATION SYSTEMS ENGINEERING
[CGPA: 3.21]

UiTM Campus Jasin, Melaka 2019–2022

DIPLOMA IN COMPUTER SCIENCE

UiTM Campus Jasin, Melaka 2016–2018

LANGUAGE

- Malay (Native)
 - English (Professional Working Proficiency)
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PERSONAL PROJECTS

Haleon Rewards – Selenium Testing

- Conducted functional testing using Selenium WebDriver, ensuring that all application features performed as intended based on detailed test case scenarios.
- Automated testing processes to enhance accuracy and efficiency during quality assurance cycles.

ICARSERVE – Appointment Service Application

- Developed an Android-based appointment service app with email notifications using Java, Android Studio, and Firebase Realtime Database.
- Followed a modified waterfall model for project documentation and delivery, covering requirements, system design, and implementation.
- Created and maintained Software Requirement Specifications (SRS) and Software Design Documents (SDD) to ensure clarity and alignment throughout development.

House of Healin – Inventory Management System

- Built an inventory management system using Java (Eclipse IDE) to track and manage stock efficiently.
- Applied Waterfall software development methodology, with comprehensive documentation including SRS, SDD, and User Acceptance Test (UAT) documents.
- Carried out full-cycle development: requirements gathering, system design, implementation, and testing.

Lab Booking System

- Designed and developed a web-based lab booking system using PHP framework and phpMyAdmin for database management.
- Facilitated lab scheduling for UTM lecturers, improving the booking workflow and resource allocation.